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To: Members of the Social & Health Care Overview & Scrutiny Committee

13 May 2016

Dear Councillor

You are invited to attend a meeting of the Social & Health Care Overview & Scrutiny Committee which will be held at 2.00 pm on Thursday, 19th May, 2016 in the Delyn Committee Room, County Hall, Mold CH7 6NA to consider the following items.

Members are asked to note that on the rise of the meeting a workshop will be held to consider the Annual Council Reporting Framework draft document.

A G E N D A

1   APPOINTMENT OF CHAIR

To confirm the appointment of a Chair for the Committee.

2   APPOINTMENT OF VICE-CHAIR

To appoint a Vice-Chair for the Committee.

3   APOLOGIES

Purpose: To receive any apologies.

4   DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)

Purpose: To receive any Declarations and advise Members accordingly.

5   MINUTES (Pages 3 - 6)

Purpose: To confirm as a correct record the minutes of the meeting of the Joint Education & Youth and Social & Health Care Overview & Scrutiny Committee held on 24 March 2016.

6   **THE IMPROVEMENT PLAN 2016/17 (SOCIAL & HEALTH CARE)** (Pages 7 - 22)

Report of Chief Executive - Cabinet Member for Social Services

Purpose: To enable consideration of the areas of the draft Improvement Plan 2016/17 relevant to the Social & Health Care Overview & Scrutiny Committee

7   **ROTA VISITS**

Purpose: To receive a verbal report from Members of the Committee.

8   **FORWARD WORK PROGRAMME (SOCIAL & HEALTH CARE)** (Pages 23 - 30)

Report of Environment and Social Care Overview and Scrutiny Facilitator -

Purpose: To consider the Forward Work Programme of the Social & Health Care Overview & Scrutiny Committee.

Yours faithfully

Peter Evans
Democracy & Governance Manager

JOINT EDUCATION & YOUTH AND SOCIAL & HEALTH CARE
OVERVIEW & SCRUTINY COMMITTEE
24 MARCH 2016

Minutes of the meeting of the Joint Education & Youth and Social & Health Care Overview & Scrutiny Committee of Flintshire County Council held at County Hall, Mold on Thursday, 24 March 2016

PRESENT: Councillor Carol Ellis (Chair)
Councillors: Marion Bateman, Paul Cunningham, Peter Curtis, Andy Dunbobbin, David Healey, Mike Lowe, Dave Mackie, Mike Reece, Ian Smith, Nigel Steele-Mortimer and David Wisinger

CO-OPTED MEMBERS: Janine Beggan, David Hytch, and Rebecca Stark

APOLOGIES: Councillors: Adele Davies-Cooke, Hilary Isherwood, Colin Legg, Phil Lightfoot, Nancy Matthews, Vicky Perfect, and Ian Roberts. Bernard Stuart and Rev. John Thelwell.

SUBSTITUTIONS: Councillor Sara Parker (for Hilary McGuill)

CONTRIBUTORS:
Cabinet Member for Education, Cabinet Member for Social Services, Chief Officer (Education and Youth), Chief Officer (Social Services), Senior Manager Children and Workforce, Senior Manager Inclusion and Progression, Senior Manager Safeguarding and Commissioning, Early Years and Family Support Manager, and Senior Learning Advisor

ATTENDANCE:

Environment and Social & Health Care Facilitator, Education & Youth and Community & Enterprise Facilitator and Committee Officer

8.   **APPOINTMENT OF CHAIR FOR THE MEETING**

The Environment and Social & Health Care Facilitator sought nominations for a Chair for the meeting.

RESOLVED

That Councillor Carol Ellis be appointed as Chair for the meeting.

9.   **DECLARATIONS OF INTEREST**

Councillor Andy Dunbobbin declared a personal interest in the following items due to his capacity as a kinship carer.

Agenda Item 4 – Educational Attainment for Looked After Children in Flintshire

Agenda Item 5 – Safeguarding and Child Protection

Agenda Item 6 – Early Years and Family Support Service Annual Update

10. EDUCATIONAL ATTAINMENT OF LOOKED AFTER CHILDREN IN FLINTSHIRE

The Senior Manager Inclusion and Progression introduced a report on the academic attainment of Looked After Children (LAC) in Flintshire for the year 2014-15. She provided background information and reported on learner outcomes for the Foundation Phase and Key Stages 2, 3 and 4, as detailed in the report. She advised that the education of LAC was a high priority in Flintshire and reported on some of the initiatives which had been implemented to support better outcomes for this vulnerable group of learners.

The Chairman thanked the Head of Inclusion Service for her detailed report and invited members to raise questions.

Councillor Dave Mackie suggested that information be included in future reports to demonstrate how educational attainment was improving for LAC. The Senior Manager Inclusion and Progression agreed to provide information on predicted outcomes and actual outcomes in future reports.

Councillor Ian Smith asked how the educational attainment for LAC compared to non-LAC. The Senior Manager Inclusion and Progression agreed to provide information on the educational attainment for Flintshire as a whole in future reports.

The Chair commented on the significant difficulties which LAC frequently had to overcome at an early age, and emphasised that this also needed to be taken into account when acknowledging their achievements.

RESOLVED:

(a)   That Members continue to act as 'Champions' for Looked After Children, promoting awareness and challenging provision within Flintshire educational settings;

(b)   That the Annual Looked After Children Education Outcomes report, in future, be moved to a cycle following the performance indicator submission at the end of April.

11. SAFEGUARDING AND CHILD PROTECTION

The Chief Officer (Social Services) introduced a report to provide information in relation to Safeguarding and Child Protection within the county boundaries. He gave background information and advised that the report contained key statistical and performance related information about children

for whom the Authority had significant safeguarding responsibilities for the period 1 April 2015 to 31 December 2015. The Chief Officer invited the Senior Manager Safeguarding and Commissioning to report on the key considerations as detailed in the report concerning the Child Protection Register, child protection conferences, child sexual exploitation, and the Safeguarding Unit.

RESOLVED:

That the Committee accept the report as information in relation to Safeguarding and Child Protection for the period 1st April, 2015 to 31st December 2015.

12. **EARLY YEARS AND FAMILY SUPPORT SERVICE ANNUAL UPDATE**

The Chief Officer (Social Services) introduced a report to provide a summary of the work undertaken by the Early Years and Families Support service during 2015/16, funded through the Welsh Government (WG) anti-poverty programmes; Flying Start, Families First, and Communities First, and other WG funded projects and funding streams including European and Big Lottery. The Chief Officer drew attention to the Social Care Accolades Award, in the better outcomes through working together category, awarded to Flintshire Early Years and Family Support Service in April 2015, and the prestigious CANparent Quality Mark received by Flying Start in June 2015.

The Chief Officer introduced the Early Years and Family Support Manager and invited her to present the report.

Councillor David Healey congratulated the team on receiving the CANparent Quality Mark and Social Care Accolades Award and asked if this had been publicised in the local press. The Chief Officer agreed to follow this up and ensure that the awards were publicised in the local press on behalf of the Committee.

Councillor Dave Mackie commented on the issue of young children starting formal education in school who were not yet toilet trained and the additional pressure put on schools as a result. He asked if this matter could be raised and addressed through the Early Years and Family Support Service. Officers responded and explained that there were a range of projects available to support and enable families to build a connection and ongoing working relationship with schools.

RESOLVED

That the Committee endorse the work and service delivery of the Early Years and Family Support Service, and approve a continued focus on early intervention and prevention services in Flintshire leading to better outcomes for families in need.

13.   **CORPORATE PARENTING**

The Senior Manager Children and Workforce introduced a report on the Council's effectiveness as a Corporate Parent. He provided background information and advised that the report provided a focus on the expectations of Corporate Parenting within the framework of the Social Services and Well-Being Act (the Act). The report identified the need to refresh the existing Corporate Parenting Strategy within the context of the Act and the Council's Improvement Plan priorities for 2016/17. The Senior Manager Children and Workforce presented the report and drew attention to the key considerations.

The Chair thanked the Senior Manager Children and Workforce for his report and invited the Committee to raise questions.

In response to a suggestion from Councillor Marion Bateman that a Looked After Child be invited to attend a future meeting of the Committee to meet Members, Councillor Christine Jones commented on the work of the Participation Group and the various other opportunities, citing the Pride of Flintshire Awards as an example, which provided an informal setting for LAC to meet with Members.

The Senior Manager Children and Workforce agreed that next year's report would include information on how well the Council had done on the future priorities, as set out in section 1.05.14 of the report.

Councillor Christine Jones suggested that the revised Corporate Parenting Strategy be presented to Scrutiny for consideration. The Chair agreed with this suggestion.

RESOLVED:

The Committee is content that Corporate Parenting is effective and endorse the development of a revised Corporate Parenting Strategy.

14.   **ATTENDANCE BY MEMBERS OF THE PRESS AND PUBLIC**

There were no members of the press or public in attendance

(The meeting started at 2.00pm and ended at 3.52pm)

………………………
Chairman

SOCIAL AND HEALTH OVERVIEW AND SCRUTINY COMMITTEE

Date of Meeting	Thursday 19th May 2016
Report Subject	Improvement Plan 2016/17
Cabinet Member	Cabinet Member for Social Services
Report Author	Chief Executive
Type of Report	Strategic

EXECUTIVE SUMMARY

The Improvement Plan for 2016/17 has been refreshed and updated to reflect the key priorities of the Council for next year. The structure of the plan is retained with the eight priorities and the sub-priorities. Five of the eight priorities continue with a refresh of longer term projects or ambitions, whereas the remaining three have been reviewed to reflect of longer term projects or ambitions, whereas the remaining three have been reviewed to reflect local circumstances and priorities.

There is also a new section within each sub-priority which references national issues which have the potential to impact upon achievement of the priorities. These issues will also be referenced, where relevant, in the next refresh of the Medium Term Financial Strategy for 2016-2020.

Following presentation of the initial draft to Cabinet on 19th April 2016, relevant sections of the Improvement Plan are now being presented to Overview and Scrutiny Committees for consultation and input, along with the proposed targets for the national performance indicators. The committee has the opportunity to comment on the Improvement Plan as a whole and with specific reference to the "Living Well" priority

RECOMMENDATIONS	
1	To review and comment on:
	i. The content of the Improvement Plan and 'How we measure achievement' document for the Priority 'Living Well'.
	ii. The strategic approach to the Improvement Plan and its delivery.

	iii. The proposed targets for the national performance indicators.

REPORT DETAILS

1.00	CHANGE TITLE TO BE "EXPLAINING THE IMPROVEMENT PLAN AND TARGET SETTING
1.01	It is a requirement of the Local Government (Wales) Measure 2009 (the measure) to set Improvement Objectives and publish an Improvement Plan. It is a statutory requirement for the County Council to adopt the Improvement Plan.
1.02	Improvement Objectives and an accompanying Improvement Plan were first set and adopted by the Council in 2011. For 2013/14 the Council thoroughly reviewed the priorities to streamline them and rest them with clearer outcome based aims. A revised set of eight priorities supported by a structure of sub-priorities was adopted.
1.03	The Plan presentation also changed providing detail for each of the priorities which were to have the most impact during the year. This has helped the organisation to concentrate on the outcomes where most immediate attention was needed.
1.04	In recent years the Plan has been effective in setting priorities and achieving outcomes. This has been validated by the Wales Audit Office (WAO) as below.
1.05	The WAO in its Corporate Assessment report of March 2015 said that *"the Council has established a wide-ranging set of clearly-stated priorities that have a broad base of support within the Council and among partners".* In addition the report commented on: *"The Council sets out its vision clearly within its Improvement Plan, as required by the Local Government Measure 2009 (the Measure). For 2014-15, the Council's coherent set of eight strategic priorities is underpinned by more detailed sub-priorities, some of which are identified clearly as areas of particular focus during the year. Though wide-ranging, the Council's vision demonstrates a clear commitment to continuous improvement, reflected by targets for improving the efficiency and effectiveness of its services, particularly those associated with its in-year Improvement Objectives."* The format and content of the Plan was also commented upon: *"The Council has worked hard to improve the quality of this key plan and the Improvement Plan for 2014-15 is a clear and accessible document that sets out far more clearly than before what the Council plans to do and how its success might be measured and evaluated."*
1.06	For 2016/17 a review of the current priorities and sub-priorities has been undertaken to set: - • priorities that continue into 2016/17 for sustained attention; • activities that can now be removed as completion of a time-

	limited piece of work e.g. Universal Credit preparation, use of the National Procurement Service; • Priorities which could be broadened to include more strategic issues e.g. 'Creating jobs and growing the local economy', the care home market; • Sub-priorities which could be merged e.g. Fuel Poverty and Maximising Income; • emerging priority activities for 2016/17 e.g. Improving chances for; • Looked after Children, mental health. Sub-priorities have also been set to take into account Cabinet and Overview and Scrutiny priorities, priorities of partners, public views and service demands and national policy and legislation, service demands and national policy and legislation.
1.07	For each sub-priority which continues to be high profile for 2016/17 there has been a review based on: - • the reasoning for the priority status; • what we will do and how we will measure achievement; and • the risks that will need to be managed. In addition there is a section on national policy issues which may impact our ability to deliver and achieve.
1.08	The Improvement Plan in totality is presented as 2 documents that are inter-related; firstly the 'public' version of our statements of intent around the 8 priorities and secondly the document that describes the targets and milestones on which achievement will be measured. This is the document that is used by Cabinet and Overview and Scrutiny Committees to monitor progress during the year. Appendix 1 is the draft Improvement Plan sub-priorities for 'Independent Living', 'Integrated Community Social & Health Services' and 'Safeguarding' including the 'How we will Measure Achievement' extract for these sub-priorities.
1.09	The Living Well priority for 2016/17 consists of three sub-priorities 'Independent Living', 'Integrated Community Social & Health Services' and Safeguarding. The 'Independent Living' sub-priority focuses on activities to:- • Ensure Care Home Provision within Flintshire enables people to live well and have a good quality of life. • Support greater independence for individuals with a frailty and / or disability, including those at risk of isolation. • Improve outcomes for looked after children. The 'Integrated Community Social & Health Services' sub-priority focuses on activities to:-

	- Ensure that effective services to support carers are in place as part of the integrated social and health services. - Influence the use of Intermediate Care Funds to support effective discharge from hospital and ensure a smoother transition between Health and Social Care services. - Work through the Children's Services Forum and participation group to improve access to CAMHS - Further develop dementia awareness across the county The 'Safeguarding' sub-priority focuses on activities to:- - Strengthen arrangements within all council portfolios to have clear responsibilities to address safeguarding. - Ensure that the workforce are trained in line with the new Codes of Practice for Safeguarding. - Ensure that our response rates to referrals remain within statutory targets
1.10	The final Improvement Plan will be available as a web-based document published on the website before the end of June following endorsement by County Council.
1.11	In addition to the performance measures in the Improvement Plan, the Council has a duty to collect and report annually on a number of statutory measures to Welsh Government: - National Strategic Indicators (NSIs) - Public Accountability Measures (PAMs) Some proposed deletions for indicators in Social Services are based on new requirements for additional measures as part of the statutory Outcomes Framework.
1.12	Targets are set for the current year and the next year based on historical trend, comparative performance and local circumstances. Such considerations are detailed in the 'rationale' for the target. Classifications are also set for each performance indicator and the rationale for the selection is stated: - - Improvement - current performance is poor and improvement is being targeted. - Incremental - current performance is fair but stepped, incremental improvement is being sought. - Maintenance - current performance is good and we are seeking to maintain that level. Appendix 2 is a schedule of the national performance indicators for Social Care (Children's and Adults).

2.00	RESOURCE IMPLICATIONS
2.01	Resource implications have been considered during preparation of the Medium Term Financial Strategy and will continue to be monitored during the regular budget monitoring and financial planning arrangements.

3.00	CONSULTATIONS REQUIRED / CARRIED OUT
3.01	Following presentation of the initial draft to Cabinet on 19th April 2016, relevant sections of the Improvement Plan are now being presented to Overview and Scrutiny Committees for consultation and input.

4.00	RISK MANAGEMENT
4.01	Delivery of the plan objectives are risk managed as part of each of the sub-priorities of the Improvement Plan. They are monitored and reported against quarterly to the Overview and Scrutiny Committees. The risks to the statutory requirements of the Plan include: not publishing the plan within statutory timescales (30 June) and not adhering to the prerequisite content. Both these risks are managed through adherence to well established procedures for i) publishing the Plan and ii) ensuring that the content of the plan reflects the requirements of the Measure. An additional risk is that Members do not endorse the Plan; consultation with Members both individually and as part of the Scrutiny process allows for full engagement.

5.00	APPENDICES
5.01	**Appendix 1** – Improvement Plan 2016/17: 'Living Well' **Appendix 2** – Proposed national performance indicator targets for Social Services.

6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS
6.01	**Contact Officer:** Louise Mackie, Policy and Performance Support Officer **Telephone:** 01352 702154 **E-mail:** louise.mackie@flintshire.gov.uk

7.00	GLOSSARY OF TERMS
7.01	**Improvement Plan:** the document which sets out the annual priorities of the Council. It is a requirement of the Local Government (Wales) Measure 2009 to set Improvement Objectives and publish an Improvement Plan.

7.02	**Corporate Assessment:** in 2013/14 the Wales Audit Office (WAO) began a new four year cycle of Corporate Assessments of improvement authorities in Wales. An in depth Corporate Assessment reports on the Council's track record of performance and outcomes as well as the key arrangements necessary to underpin improvements in services and functions. Flintshire's first Corporate Assessment was conducted in late 2014 and the report on its outcomes was included in the Annual Improvement Report reported to Cabinet in March 2015.
7.03	**Medium Term Financial Strategy:** a written strategy which gives a forecast of the financial resources which will be available to a Council for a given period, and sets out plans for how best to deploy those resources to meet its priorities, duties and obligations.
7.04	**Wales Audit Office:** works to support the Auditor General as the public sector watchdog for Wales. They aim to ensure that the people of Wales know whether public money is being managed wisely and that public bodies in Wales understand how to improve outcomes.

This is a priority this year because we need to:
- Help people to live independently as they get older.
- Support people with dementia.
- Develop a model of support for persons with a disability which enables independent living.
- Support whole families to live independently.

National Issues:
- Implementation of the Social Services and Well- being Act.
- Living Wage Issues for care providers, Care Market fragility.
- Aging population locally and nationally.

What we will do in 2016/17:
1) Ensure Care Home Provision within Flintshire enables people to live well and have a good quality of life.
   Achievement will be measured through:
   - Delivering the dementia awareness training programme to the care homes workforce
   - Working with Betsi Cadwaladwr University Health Board to develop an action plan around supporting the quality and breadth of nursing provision
   - Addressing pressures in domiciliary care and the care home market and improve recruitment and retention.

2) Support greater independence for individuals with a frailty and / or disability, including those at risk of isolation.
   Achievement will be measured through:
   - Establishing a baseline for the people offered advice and support through the single point of access
   - Ensuring that the workforce are equipped to provide person centred care in line with the requirements of the Social Services and Wellbeing Act

3) Improve outcomes for looked after children.
   Achievement will be measured through:
   - Developing a unified Corporate Parenting Strategy
   - Supporting children in stable, local placements
   - Improving the stability of school placements and the transfer process where moves are needed
   - Strengthen partnership working with Health to ensure timely access to health assessments.

Risks to manage

- Fragility and sustainability of the care home sector.
- The quality of care home services will not meet required standards.
- Children and vulnerable families are not fully supported where multi-agency services and partners do not move toward an early intervention and prevention approach together.
- Demand and aspirations for independent living will not be met.

What we mean by:

Community Circles - A way for friends and family to support someone, through regular meetings with a facilitator.

Social Enterprise – A business with primarily social objectives whose surpluses are mainly reinvested for that purpose in the business or community.

Co-operative - A jointly owned enterprise engaging in the production or distribution of goods or the supplying of services, operated by its members for their mutual benefit.

'Age-Friendly' Communities - encourage and enable older people to engage with their surroundings and continue to engage socially within those communities, thereby maintaining their health, independence and wellbeing.

"What Matters" Conversation - The new model of eligibility for social care is based on a discussions with individuals about "what matters" to them.

Priority: Living Well
Sub-Priority: Integrated Community Social & Health Services
Impact: Enabling more people to live independently and well at home

This is a priority this year because we need to:
- Work with Betsi Cadwaladr University Health Board (BCUHB) to develop Health and Social Care models for the future.
- Avoid unnecessary admissions to hospital and support early and successful hospital discharges.
- Co-ordinate the provision of support for service users more effectively with BCUHB and other providers.
- Work together with BCUHB to support people with dementia within the local community.

National Issues:
- Implementation of the Social Services and Well- being Act.
- Living Wage Issues for care providers, Care Market fragility.
- Aging population locally and nationally

What we will do in 2016/17:
1) Ensure that effective services to support carers are in place as part of the integrated social and health services.
   Achievement will be measured through:
   - Developing and implementing the action plan resulting from the review of the carers' strategy

2) Influence the use of Intermediate Care Funds to support effective discharge from hospital and ensure a smoother transition between Health and Social Care services.
   Achievement will be measured through:
   - Agreeing the priorities and implementation plan for funding for 2016/17
   - Maintaining the rate of delayed transfers of care for social care reasons

3) Work through the Children's Services Forum and participation group to improve access to CAMHS
   Achievement will be measured through:
   - Number and average waiting time for Looked After Children (LAC) to access CAMHS

4) Further develop dementia awareness across the county
   Achievement will be measured through:
   - Number of events (and take-up) aimed at raising awareness of dementia across the county
   - Number of dementia friendly towns in Flintshire

Risks to manage:
- Funding between Health and the Council does not transfer smoothly e.g. CHC, ICF, Primary Care Funds
- Service provision is not co-ordinated/integrated.

What we mean by:

Intermediate Care Funds – Funding from Welsh Government being used to support older people to maintain their independence and remain in their own home for as long as possible.
Looked After Children – Children who are being looked after by their local authority, including with foster parents, at home with their parents under the supervision of social services, in residential children's homes or in other residential settings like schools or secure units.
Child and Adolescent Mental Health Services (CAMHS) – NHS-provided mental health services for children, generally until school-leaving age, in the UK.

This is a priority this year because we need to:
- Have a Council wide approach to safeguard and protect vulnerable people.
- Develop further awareness and support for the Council's approach to safeguarding including the prevention of human trafficking and child sexual exploitation.
- Comply with the new codes of practice for Safeguarding within the Social Services and Wellbeing Act (Wales).

National Issues:
- Continuity of funding and collaboration with other partners.

What we will do in 2016/17:
1) Strengthen arrangements within all council portfolios to have clear responsibilities to address safeguarding.
   Achievement will be measured through:
   - Developing a corporate safeguarding policy which operates as a framework for each service within the Council
   - Development of a performance framework and reporting cycle
   - Review corporate and service policies and procedures to identify breadth and depth of safeguarding coverage

2) Ensure that the workforce are trained in line with the new Codes of Practice for Safeguarding.
   Achievement will be measured through:
   - Carrying out a training needs analysis across the Council
   - Referral rates from services other than Social Services

3) Ensure that our response rates to referrals remain within statutory targets
   Achievement will be measured through:
   - Statutory procedural targets for child and adult protection

Risks to manage:
- Safeguarding arrangements do not meet the requirements of the SSWB Act.

What we mean by:

Child sexual exploitation (CSE): a type of sexual abuse in which children are sexually exploited for money, power or status. Children or young people may be tricked into believing they're in a loving, consensual relationship. They might be invited to parties and given drugs and alcohol. They may also be groomed online.

Social Services and Well Being (SSWB) Act 2014 - An Act to reform social services law to make provision about improving well-being outcomes.

Adult at Risk - A person over the age of 18 who is (a) experiencing or is at risk of abuse or neglect, (b) has needs for care and support (whether or not the authority is meeting any of those needs), and (c) as a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

Ref.	Short Description	Unit of Measure (e.g. %, Days etc)	Direction of Positive Perform-ance	Outturn Value 2013/14	Target 2014/15	Outturn Value 2014/15	Quartile Position Achieved 2014/15	Wales Average 2014/15	Best in Wales Value 2014/15	Top Quartile Value Wales 2014/15	Target 2015/16	Year End Outturn Value 2015/16 (if available)	Target 2016/17	Target Rationale for 2016/17 Please ensure the rational includes reasons: (1) where top quartile performance is not being targeted (2) where the target is poorer performance than achieved previously	Aspirational Target 2017/18	Target Classific-ation (current)	Target Classific-ation (proposed)	Classification Rationale	NSI / PAM / Local
									CHILDREN'S SOCIAL SERVICES										
SCC/004 Quarterly	The percentage of children looked after on 31 March who have had three or more placements during the year. * Ranked 11th in Wales for 2014/15	%	Lower	5.6%	10%	8.6%	Upper Middle Quartile	9.0%	1.9%	7.0%	6.50%	Q3 = 10.8 (22/203)	7.50%	So far this year there have been 15 moves (7.39%). This means that the 15/16 target has already been exceeded. Target 7% to match top quartile level	7.00%	Improvement	Incremental	Incremental improvement required to attain top quartile position.	IP NSI
SCC/010	The percentage of referrals that are re-referrals within 12 months. * Ranked 3rd in Wales for 2013/14	%	Lower	13%	Below 15%	26.20%	This PI is no longer collected nationally				21%	Q3 = 19.3%	20%	Good improvement has been achieved since last year. There are no national comparisons.	18%	Improvement	Incremental	Incremental improvement is targeted.	Local
NEW National Set	The percentage of assessments copmleted for children within statutory timescales.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				NOF
SCC/011a Quarterly	The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen by a social work practitioner. * Ranked 13th in Wales for 2014/15	%	Higher	90.10%	80%	77.0%	Lower Middle Quartile	78.0%	95.9%	89.2%	80%	Q3 = 85.9%	90%	Target top quartile level.	90%	Improvement	Incremental	Performance has improved since last year. Some room for further improvement to reach top quartile level.	PAM
SCC/011b Quarterly	The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen alone by the Social Worker. * Ranked 4th in Wales for 2014/15 This PI has been deleted from the NSI set for 16/17	%	Higher	52.50%	54%	57.0%	Top Quartile	44.8%	73.6%	56.1%	59%	Not Applicable	Not Applicable	This measure has been deleted from the national set and is no longer used.		Improvement	Delete	This measure has been deleted from the national set and is no longer used.	
NEW National Set	The percentage of re-registrations of children on local authority Child Protection Registers (CPR)	%	Lower	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The average length of time for all children who were on the CPR during the year.	%	Not specified	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/014	The percentage of initial child protection conferences due in the year which were held within 15 working days of the strategy discussion.	%	Higher	89%	90%	Draft outturn figure = 91.2%	This PI is no longer collected nationally				95%	Q3 = 87.6%	95%	Keep for local management information only as evidence of safeguarding activity see Improvement Plan 2016/17 Safeguarding sub-priority.	98%	Incremental	Incremental	This measure has been deleted from the national set and is no longer used.	Local
NEW National Set	The percentage of children supported to remain living with their family.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The percentage of children returned home from care during the year	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/025 Quarterly	The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations. * Ranked 10th in Wales for 2014/15	%	Higher	76.60%	93%	90.7%	Upper Middle Quartile	87.7%	98.5%	92.7%	93%	Q3 = 81.9%	93%	Target top quartile level.	93%	Incremental	Incremental	Performance still needs to improve to meet top quartile level. Not included in new national set but retain as local measure until performance is seen to improve.	PAM
NEW National Set	The percentage of children seen by a registered dentist with 3 months of becoming looked after	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				

Ref.	Short Description	Unit of Measure (e.g. %, Days etc)	Direction of Positive Performance	Outturn Value 2013/14	Target 2014/15	Outturn Value 2014/15	Quartile Position Achieved 2014/15	Wales Average 2014/15	Best in Wales Value 2014/15	Top Quartile Value Wales 2014/15	Target 2015/16	Year End Outturn Value 2015/16 (if available)	Target 2016/17	Target Rationale for 2016/17 Please ensure the rational includes reasons: (1) where top quartile performance is not being targeted (2) where the target is poorer performance than achieved previously	Aspirational Target 2017/18	Target Classific-ation (current)	Target Classific-ation (proposed)	Classification Rationale	NSI / PAM / Local
NEW National Set	The percentage of children looked after at 31 March who were registered with a GP within 10 working days of the start of their placement.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/033d Quarterly	The percentage of young people formerly looked after with whom the authority is in contact at the age of 19. *Ranked 16th in Wales for 2014/15* **This PI has been deleted from the NSI set for 16/17**	%	Higher	75%	90%	88.9%	Bottom Quartile	93.3%	100%	100%	90% - 100%	Not Applicable	Not Applicable	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.		Maintenance	Delete	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.	
SCC/033e Quarterly	The percentage of young people formerly looked after with whom the authority is in contact, who are known to be in suitable, non-emergency accommodation at the age of 19. *Ranked 21st in Wales for 2014/15* **This PI has been deleted from the NSI set for 16/17**	%	Higher	91.70%	95%	87.5%	Bottom Quartile	93.10%	100%	95.1%	90% - 100%	Not Applicable	Not Applicable	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.		Maintenance	Delete	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.	
SCC/033f Quarterly	The percentage of young people formerly looked after with whom the authority is in contact, who are known to be engaged in education, training or employment at the age of 19. *Ranked 2nd in Wales for 2014/15* **This PI has been deleted from the NSI set for 16/17**	%	Higher	58.30%	75%	87.5%	Top Quartile	59.5%	100.0%	67.6%	75%	Not Applicable	Not Applicable	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.		Maintenance	Delete	This measure has been deleted from the national PI set. Replaced by new care leavers measures in line with the Act. We will continue to collect the data for return to WG annually. Propose deletion.	
NEW National Set	The percentage of all care leavers who are in education, training or employment at 12 months after leaving care.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The percentage of all care leavers who are in education, training or employment at 24 months after leaving care.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
NEW National Set	The percentage of care leavers who have experienced homelessnees during the year.	%	Lower	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined				
SCC/034	The percentage of child protection reviews carried out within statutory timescales during the year.	%	Higher	97.9%	98%	TBC approx 97%	This PI is no longer collected nationally				98%	Q3 = 99.5%	98%	This has been deleted nationally but is used as evidence in the Council Improvement Plan.	98%	Maintenance	Maintenance	Maintainance of good performance.	IP Local
SCC/041a Quarterly	The percentage of 'eligible', relevant and former relevant children that have pathway plans as required. * Ranked 1st in Wales for 2014/15	%	Higher	100%	98%	100%	Top Quartile	91.2%	100%	100%	100%	TBC	100%	Maintenance target	100%	Maintenance	Maintenance	This measure is only retained as an NSI. Propose deletion once it is no longer required nationally.	NSI
SCC/045 Quarterly	The percentage of reviews of looked after children, children on the Child Protection Register and children in need carried out in line with the statutory timetable * Ranked 21st in Wales for 2013/14	%	Higher	82.1%	Not Set	89.3%	Lower Quartile	88.9%	98.6%	95.3%	90%	88.9% at Q3	92%	Performance to date is meeting All Wales average; work to be done to bring the timeliness of CIN reviews up to the level of child protection and LAC.	95.3%	Improvement	Incremental	This PI measures the timeliness of child protection, looked after children and child in need reviews. Each of these are measured separately, and therefore this PI does not provide any value. Propose deletion once no longer required nationally.	PAM

SOCIAL CARE FOR ADULTS

Ref.	Short Description	Unit of Measure (e.g. %, Days etc)	Direction of Positive Perform-ance	Outturn Value 2013/14	Target 2014/15	Outturn Value 2014/15	Quartile Position Achieved 2014/15	Wales Average 2014/15	Best in Wales Value 2014/15	Top Quartile Value Wales 2014/15	Target 2015/16	Year End Outturn Value 2015/16 (if available)	Target 2016/17	Target Rationale for 2016/17 Please ensure the rational includes reasons: (1) where top quartile performance is not being targeted (2) where the target is poorer performance than achieved previously	Aspirational Target 2017/18	Target Classific-ation (current)	Target Classific-ation (proposed)	Classification Rationale	NSI / PAM / Local
SCA/001 Quarterly	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over. * Ranked 10th in Wales for 2014/15	Rate per 1,000	Lower	2.59 per 1,000	2 rate per 1,000	2.30 rate per 1,000	Upper Middle Quartile	4.83	0.16	1.43	2 rate per 1,000	Q3 = 3.03	2	Target will be missed 2015/16. Maintain target at 2 for next year.	1.4	Maintenance	Incremental	Aspirational target set at top quartile level.	IP NSI
SCA/002a Quarterly	The rate of older people aged 65 or over supported in the community per 1,000 population aged 65 or over at 31st March.	Rate per 1,000	Lower	65.15 per 1,000	Not Set	66.12 per 1,000	Given Flintshire's approach of reablement we have been aiming to reduce the number of people who require support in the community. However nationally the indicator is measured as higher values indicating better performance. For this reason the benchmarking data for this indicator is not useful.				Not Set	TBC	Not set	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally (but retain data as management information).	Not set	Management Information	Management Information	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally (but retain data as management information).	NSI
NEW National Set	The percentage of adults who have received advice and assistance from the information,advice and assistance service and have not contacted the service again.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining	This is a new national measure. 2016/17 will be a baseline year.	IP
SCA/002b Quarterly	The rate of older people aged 65 and over whom the authority supports in care homes per 1,000 population aged 65 and over at 31st March. * Ranked 5th in Wales for 2014/15	Rate per 1,000	Lower	15.92 per 1,000	21 per 1,000	16.02 per 1,000	Top Quartile	18.82 per 1,000	11.08 per 1,000	16.25 per 1,000	17 per 1,000	Q3 - 14.52 per 1,000	Below 15 per 1,000	Maintain performance in the top quatile.	Below 15 per 1,000	Maintenance	Maintenance	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally.	NSI
NEW National Set	The average length of time adults (aged 65 and over) are supported in residential care homes.	Average days	Not specified	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
NEW National Set	Average age of adults entering residential care homes.	Average age in years	Not specified	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
SCA/007 Quarterly	The percentage of clients with a care plan at 31 March whose care plans should have been reviewed that were reviewed during the year. * Ranked 1st in Wales for 2014/15	%	Higher	98.50%	90%	98.2%	Top Quartile	80.0%	98.20%	87.2%	98%	Q3 = 98%	98%	Maintenance of current level of performance.	98%	Maintenance	Maintenance	This measure has been proposed for deletion from the national PI set. We will continue to collect the data for return to WG annually. Propose to report annually and delete when this is no longer required nationally .	PAM
SCA/018a Quarterly	The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year. * Ranked 14th in Wales for 2014/15	%	Higher	90.70%	90%	92.3%	Lower Middle Quartile	88.30%	100%	98.8%	94%	Q3 = 89.9%	94%	Incremental improvement is required to meet top quartile performance. However, with the introduction of the Act, new systems and processed are being introduced to measure the new indicators and in the short term this will impact negatively on the performance for this indicator.	98.8% (2018/19)	Incremental	Incremental	This measure has been proposed for deletion from the national PI set. We will continue to collect carers' data to return to WG annually. Propose to report annually and delete when this is no longer required nationally.	PAM
SCA/018c Quarterly	The percentage of identified carers of adult service users who were assessed or reassessed in their own right during the year who were provided with a service. * Ranked 7th in Wales for 2013/14 This PI has been deleted from NSI but still in Improvement Plan	%	Higher	85.10%	75-80%	82%	This PI is no longer collected nationally				82-86%	Q3 = 97.7%	92-98%	There is no national performance for comparison; however we value this measure as evidence of our continuing work on services for carers. The range target allows some flexibility in the transition from the old to new recording processes in line with the Act.	98%	Maintenance	Maintenance		IP Local
SCA/019 Annually	The percentage of adult protection referrals completed where the risk has been managed. * Ranked 10th in Wales for 2014/15 This PI has been deleted from the NSI set for 16/17 but remains in the Improvement Plan	%	Higher	98.91%	95%	99.33%	Upper Middle Quartile	95.60%	100.00%	100.0%	98 - 100%	Q3 = 98.82%	98 - 100%	This measure has been deleted from the national set; however the data is still collected and returned annually to WG. This measure appears in the Council's Improvement Plan as evidence of our ability to manage our safeguarding responsibilities and therefore we propose that it is retained.	98 - 100%	Maintenance	Maintenance	Range target remains in place to allow for a small number of citizens who choose not to accept interventions to reduce their level of risk.	IP PAM

Ref.	Short Description	Unit of Measure (e.g. %, Days etc)	Direction of Positive Perform-ance	Outturn Value 2013/14	Target 2014/15	Outturn Value 2014/15	Quartile Position Achieved 2014/15	Wales Average 2014/15	Best in Wales Value 2014/15	Top Quartile Value Wales 2014/15	Target 2015/16	Year End Outturn Value 2015/16 (if available)	Target 2016/17	Target Rationale for 2016/17 Please ensure the rational includes reasons: (1) where top quartile performance is not being targeted (2) where the target is poorer performance than achieved previously	Aspirational Target 2017/18	Target Classific-ation (current)	Target Classific-ation (proposed)	Classification Rationale	NSI / PAM / Local
NEW National Set	The percentage of adult protection enquiries completed within 7 days.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
SCA/020 Quarterly	The percentage of adult clients who are supported in the community during the year * Ranked 10th in Wales for 2014/15	%	Lower	85.10%	90%	86.03%	Upper Middle Quartile	85.20%	91.46%	87.19%	84%		Not set	Please see rationale for SCA/002a	Not set	Maintenance	Management Information	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose to report annually and delete when this is no longer required nationally (but retain data as management information).	PAM
SCAL/023	Percentage of referrals where support was maintained or reduced or no further support was required at the end of a period of reablement.	%	Higher	76.6%	71-75%	77.81%	Not applicable - local indicator				75 - 80%	Q3 - 82.56%				Maintenance	Delete	Replaced by new advice and assistance / reablement indicators in line with the Act. Propose for deletion	Local
NEW National Set	The percentage of adults who completed a period of reablement and have a reduced package of care and support 6 months later.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
NEW National Set	The percentage of adults who completed a period of reablement and have no package of care and support 6 months later.	%	Higher	N/A									Not set	This is a new national measure. 2016/17 will be a baseline year.	To be determined following baselining	To be determined following baselining	To be determined following baselining		NOF
SCAL/024	Number of people receiving Direct Payments / Citizen Directed Support on last day of period.	People	Higher	302 people	320 people	378 people	Not applicable - local indicator				385 people	TBC	Not set	Retain as management information.	Not set	Maintenance	Management Information	Retain as management information.	Local

SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE

Date of Meeting	Thursday 19 May, 2016
Report Subject	Forward Work Programme
Cabinet Member	N / A
Report Author	Social & Health Care Overview & Scrutiny Facilitator
Type of Report	Operational

EXECUTIVE SUMMARY

Overview & Scrutiny presents a unique opportunity for Members to determine the Forward Work programme of the Committee of which they are Members. By reviewing and prioritising the Forward Work Programme Members are able to ensure it is Member-led and includes the right issues. A copy of the Forward Work Programme is attached at Appendix 1 for Members' consideration which has been updated following the last meeting.

The Committee is asked to consider, and amend where necessary, the Forward Work Programme for the Social & Health Care Overview & Scrutiny Committee.

RECOMMENDATION	
1	That the Committee considers the draft Forward Work Programme and approve/amend as necessary.
2	That the Facilitator, in consultation with the Chair and Vice-Chair of the Committee be authorised to vary the Forward Work Programme between meetings, as the need arises.

REPORT DETAILS

1.00	EXPLAINING THE FORWARD WORK PROGRAMME
1.01	Items feed into a Committee's Forward Work Programme from a number of sources. Members can suggest topics for review by Overview & Scrutiny Committees, members of the public can suggest topics, items can be referred by the Cabinet for consultation purposes, or by County Council or Chief Officers. Other possible items are identified from the Cabinet Work Programme and the Improvement Plan.
1.02	In identifying topics for future consideration, it is useful for a 'test of significance' to be applied. This can be achieved by asking a range of questions as follows: 1. Will the review contribute to the Council's priorities and/or objectives? 2. Is it an area of major change or risk? 3. Are there issues of concern in performance? 4. Is there new Government guidance of legislation? 5. Is it prompted by the work carried out by Regulators/Internal Audit?

2.00	RESOURCE IMPLICATIONS
2.01	None as a result of this report.

3.00	CONSULTATIONS REQUIRED / CARRIED OUT
3.01	Publication of this report constitutes consultation.

4.00	RISK MANAGEMENT
4.01	None as a result of this report.

5.00	APPENDICES
5.01	Appendix 1 – Draft Forward Work Programme

6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS
6.01	None. **Contact Officer:** Margaret Parry-Jones Overview & Scrutiny Facilitator **Telephone:** 01352 702427 **E-mail:** margaret.parry-jones@flintshire.gov.uk

7.00	GLOSSARY OF TERMS
7.01	**Improvement Plan:** the document which sets out the annual priorities of the Council. It is a requirement of the Local Government (Wales) Measure 2009 to set Improvement Objectives and publish an Improvement Plan.

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CURRENT FWP

Date of meeting	Subject	Purpose of Report	Scrutiny Focus	Responsible / Contact Officer	Submission Deadline
Thursday 19 May 2016 2.00 p.m.	**Comments, Compliments and Complaints**	To receive a report on the compliments, representations and complaints received by Social Services for the year April 2015 – March 2016	Assurance	Chief Officer Social Services	
	Draft Improvement Plan 2016/17	To consider the draft improvement plan	Options Consultation	Assistant Policy Officer (Partnerships)	
	Annual Council Reporting Framework Workshop to follow meeting.	To consider the draft report	Assurance	Chief Officer Social Services	
Thursday 9th June 2016 10.00 am	**Meeting with Betsi Cadwaladr University Health Board (confirmed) and Welsh Ambulance Service (confirmed)**				

Thursday 23 June 2016 10.00 a.m. **(to be re-arranged due to EU Referendum) New date to be confirmed at meeting.**	**Year End & Q 4 performance reporting**	To enable members to fulfil their scrutiny role in relation to performance monitoring	Assurance	Facilitator	
	Mental Health Services	To receive an update on Mental Health Services		Chief Officer Social Services	
	Progress report on the development of the North Wales Safeguarding Boards April 2016	To enable the Committee to fulfil their scrutiny role in relation to performance and Assurance governance of collaborative services.		Chief Officer Social Services	
	ACRF Report	To consider the final draft following the workshop			
Thursday 21 July 2016 2.00 p.m.				Chief Officer Social Services	

Regular Items

Month	Item	Purpose of Report	Responsible / Contact Officer
January	**Safeguarding & Child Protection**	To provide Members with statistical information in relation to Child Protection and Safeguarding	Chief Officer Social Services
March	**Educational Attainment of Looked After Children**	Education officers offered to share the annual educational attainment report which goes to Education and Youth OSC with this Committee	Chief officer Education
March	**Corporate Parenting**	Report to Social & Health and Education and Youth Overview & Scrutiny	Chief Officer Social Services
Half-yearly	**Betsi Cadwaladr University Health Board Update**	To maintain 6 monthly meetings – partnership working	Facilitator
May	**Comments, Compliments and Complaints**	To consider the Annual Report.	Chief Officer Social Services
	Adult Safeguarding	To consider the annual statistical information	Chief Officer Social Services
Every 6 months	**Repeat Referrals in Children's Services**	To monitor progress	Chief Officer Social Services

Items to be scheduled:-

Corporate Parenting Strategy
Fostering Strategy

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